— Great Taste of Ontario Partner Report

PERFORMANCE METRICS

Spring 2022

(activity between April 1 – May 31, 2022)

Prepared by Culinary Tourism Alliance





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We acknowledge the support of the Government of Canada through the Federal Economic Development Agency for Southern Ontario.













Project Update

The Great Taste of Ontario 2.0 is under way. Marketing and advertising for the program launched in mid-April and has seem some very positive results. So far, more people are using the passports in these first few months that they did all of 2021. This is likely a change in consumer travel sentiment – Ontarians are out travelling again!

Content marketing is underway. As a reminder, all partners in the program have the opportunity to submit up to three (3) pieces of content per season. We will post and promote the content on social to help drive passport downloads for your region and encourage you, our partners to amplify the content on your own channels too. Looking for ideas? Check out Oxford County's Big Cheese Days initiative. Their high downloads which can be attributed to their efforts.

You can <u>submit content using the partner portal</u> (or simply send us an email). If capacity is an issue for your organization, please get in touch and we will do our best to support you.

Promotions for the program will continue throughout the summer season, however, as the focus of our efforts are to expand non-peak seasons and encourage midweek travel, we may be a little quieter than usual over July and August as we prepare campaigns for the fall.

On the following pages, you will find data associated with the passport downloads, user geographics, and marketing metrics. Should you have any questions about these metrics, please contact:

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Director, Marketing

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Christopher Skinner

Content Coordinator

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Passport Metrics

The activity recorded reflects activity between April 1, 2022 – May 31, 2022.

| LIVE PASSPORTS | 32 |
|-------------------------|----|
| PASSPORTS IN PRODUCTION | 4 |

LIVE PASSPORTS:

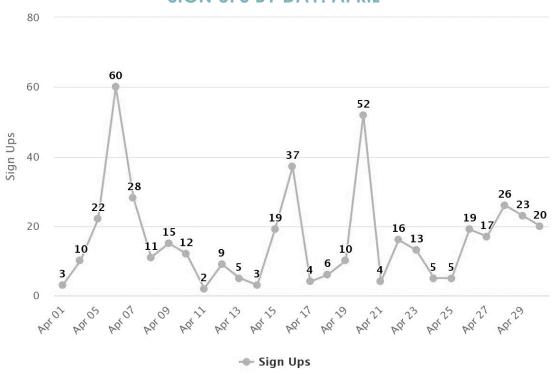
- BLACK FOODIE
- Bracebridge
- Brant County
- Chatham Kent
- City of Brampton
- City of Brantford
- Durham Region
- Elgin & St. Thomas
- Francophone Heritage, Culture and Tourism Corridor (SEO)
- Great Northern Beer Tour
- Haliburton Highlands
- Halton Hills
- Hastings County
- Indigenous Tourism Ontario
- Kawartha Lakes
- Middlesex, Sarnia, Lambton
- Niagara Benchlands

- Niagara on the Lake
- Norfolk County
- North Bay
- Oxford County Cheese Trail
- Perth, Ontario
- Route Champlain Central
- Route Champlain South
- Simcoe County
- Six Nations of Grand River
- Temiskaming Shores
- Thunder Bay
- True Brew Path (Hamilton, Halton, Brant)
- Waterloo Region
- Wellington County (Taste Real)
- Windsor Essex

| | APRIL | MAY | TOTAL |
|------------------------------|-------|------|-------|
| USERS | 275 | 796 | 1,071 |
| PASSPORT DOWNLOADS | 456 | 1135 | 1,591 |
| CHECK-INS | 47 | 723 | 770 |
| FEAST ON VOUCHER REDEMPTIONS | 15 | 33 | 48 |

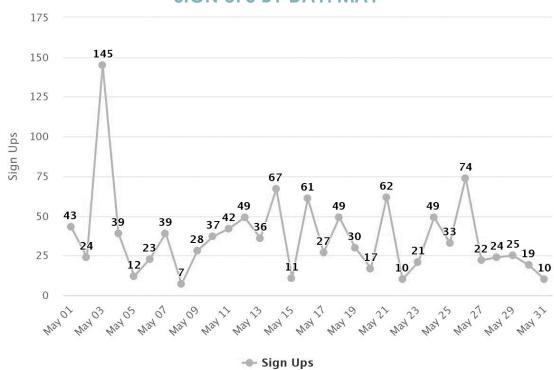


SIGN UPS BY DAY: APRIL



Highcharts.com

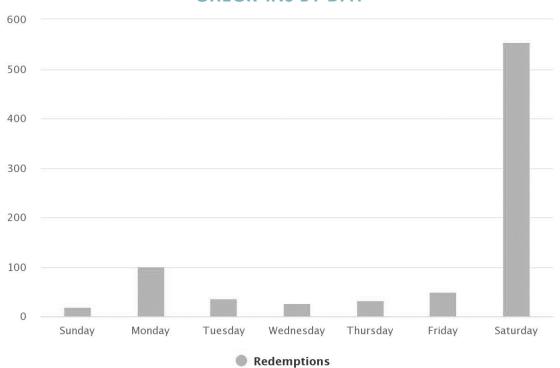
SIGN UPS BY DAY: MAY



Highcharts.com

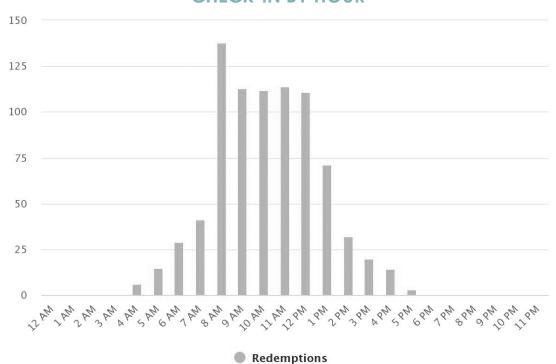


CHECK-INS BY DAY



Highcharts.com

CHECK-IN BY HOUR



Highcharts.com

Passport Performance

| | DOWNLOADS | CHECK-INS |
|--|-----------|-----------|
| Black Foodies Guide | 78 | 0 |
| Bracebridge | 29 | 2 |
| Brant County | 52 | 0 |
| Chatham-Kent | 31 | 0 |
| City Of Brampton | 17 | 0 |
| City of Brantford | 43 | 4 |
| Durham Region | 105 | 76 |
| Elgin & St. Thomas | 74 | 117 |
| Francophone Heritage, Culture & Tourism Corridor | 13 | 0 |
| Great Northern Ontario Beer Tour | 22 | 0 |
| Haliburton Highlands | 32 | 0 |
| Halton Hills | 49 | 9 |
| Hastings County | 23 | 0 |
| Indigenous Tourism Ontario | 51 | 0 |
| Kawartha Lakes | 44 | 0 |
| Niagara Benchlands | 64 | 3 |
| Niagara On The Lake | 60 | 1 |
| North Bay | 20 | 4 |
| Oxford County Cheese Trail | 359 | 557 |
| Perth, Ontario | 49 | 18 |
| Route Champlain - Central | 14 | 0 |
| Route Champlain - Sud | 11 | 0 |
| Simcoe County | 44 | 2 |
| Six Nations of Grand River | 26 | 0 |
| Temiskaming Shores | 12 | 0 |
| Thunder Bay | 17 | 0 |
| True Brew Path | 31 | 9 |
| Waterloo Region | 63 | 1 |
| Wellington County | 53 | 0 |
| Windsor Essex | 37 | 0 |



Customer Geographics

94.6% of passport users are from Ontario.

| CITY | Downloads | Check-Ins | CITY | Downloads | Check-Ins |
|-------------------|-----------|-----------|----------------------|-----------|-----------|
| Toronto | 167 | 95 | Stratford | 6 | 5 |
| London | 64 | 101 | North Bay | 6 | 0 |
| Woodstock | 59 | 39 | Exeter | 6 | 0 |
| Ottawa | 57 | 0 | Acton | 6 | 18 |
| Mississauga | 44 | 11 | Halton Hills | 5 | 0 |
| St. Thomas | 39 | 134 | Borden | 5 | 0 |
| Kitchener | 38 | 29 | Ayr | 5 | 21 |
| Oshawa | 30 | 42 | Scugog | 4 | 17 |
| Burlington | 29 | 23 | | 4 | 3 |
| Ingersoll | 24 | 39 | Collingwood | 4 | 0 |
| Hamilton | 21 | 15 | High Prairie | 4 | 0 |
| Whitby | 20 | 9 | Jordan Station | 4 | 0 |
| Dutton/Dunwich | 17 | 0 | Grimsby | 4 | 7 |
| Waterloo | 17 | 1 | Simcoe | 4 | 0 |
| Tillsonburg | 16 | 18 | Orangeville | 3 | 0 |
| Guelph | 15 | 20 | Port Colborne | 3 | 0 |
| Brampton | 15 | 5 | llderton | 3 | 4 |
| Oakville | 15 | 6 | Barrie | 3 | 0 |
| Windsor | 12 | 21 | Sarnia | 3 | 0 |
| Brantford | 12 | 0 | Niagara Falls | 3 | 0 |
| Pickering | 12 | 6 | Rama | 3 | 8 |
| Clarington | 11 | 1 | Ajax | 3 | 0 |
| Cambridge | 11 | 0 | East Zorra-Tavistock | 3 | 5 |
| Milton | 10 | 21 | Madoc | 3 | 0 |
| Strathroy-Caradoc | 9 | 10 | Port Dover | 3 | 14 |
| Markham | 9 | 0 | Lincoln | 3 | 7 |
| St. Catharines | 9 | 2 | Port Rowan | 3 | 5 |
| Vaughan | 9 | 12 | Kingston | 3 | 5 |
| Brant | 8 | 0 | Aylmer | 2 | 0 |
| Thunder Bay | 6 | 0 | Other, Ontario | 147 | 34 |



Marketing Activity Overview

Planned marketing activities for the Great Taste of Ontario 2.0 were launched in mid-April 2022. An overview of print and digital placements and activities can be found on the following pages.

Digital Marketing Metrics

Marketing data represents activities between April 1 – May 31.

| | APRIL/MAY | JUNE/JULY | AUG/SEP | OCT/NOV | DEC | CAMPAIGN TO DATE |
|--------------------|-----------|-----------|---------|---------|-----|---------------------|
| REACH (BY CHANNEL) | | | | | | |
| Instagram | 63,995 | | | | | 63,995 |
| Facebook | 59,481 | | | | | 59,481 |
| TOTAL | 123,476 | | | | | 123,476 |
| ENGAGEMENT (BY CH | ANNEL) | | | | | |
| Instagram | 6,799 | | | | | 6,799 |
| Facebook | 4,078 | | | | | 4,078 |
| TOTAL | 10,877 | | | | | 10,877 |
| WEBSITE TRAFFIC | | | | | | |
| GTOO Content | 14,399 | | | | | 14,399 |
| Landing Page | 10,300 | | | | | 10,300 |
| GTO Blog Posts | 4,099 | | | | | 4,099 |
| OC.com - All | 122,763 | | | | | 122,763 |



Confirmed Advertising Placements

| Outlet | Medium | Placement Date | Reach | Status |
|------------------------------------|-------------------------------|--|-----------|-----------|
| Resorts of Ontario Guide | Magazine/Digital | April - annual guide | 900,000 | Published |
| Attractions Ontario Guide | Print and Digital Magazine | July | 80,000 | Published |
| Globe & Mail Special Report #7 | Newspaper | April | 550,000 | Published |
| Globe & Mail Special Report #8 | Newspaper | June | 550,000 | Pending |
| Globe & Mail Special Report #9 | Newspaper | September | 550,000 | Pending |
| Globe & Mail Special Report #10 | Newspaper | November | 550,000 | Pending |
| Globe & Mail Digital | Digital | April, June, September, November | 320,000 | On-Going |
| NOW Magazine | Newspaper (print and digital) | 10 placements, monthly from April - December | 520,000 | On-Going |
| NOW Magazine | Web and newsletter ads | September - December | 200,000 | On-going |
| Edible Touring Guide | Magazine | May | 20,000 | Published |
| Edible Magazine | Magazine | April | 87,500 | Published |
| Edible Magazine | Magazine | June | 87,500 | Pending |
| Edible Magazine | Magazine | August | 87,500 | Pending |
| Edible Magazine | Magazine | October | 87,500 | Pending |
| The Growler | Magazine | October | 180,000 | Pending |
| | | TOTAL | 4,850,000 | |

^{*}click the blue text to open the publication and see the placement



Sample Content by CTA

Instagram Story highlighting three partner regions:



Facebook Post:



Instagram Gallery Post:



Instagram Feed Post:



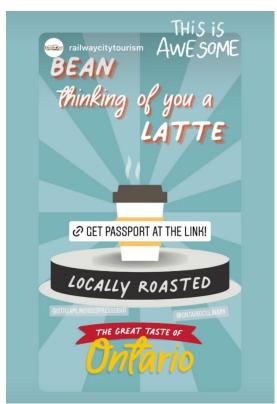


Sample Content by Partners

Oxford County:



Railway City Tourism:



Perth Tourism:



You'll quickly discover that Perth loves to do two things: Eat and Drink. And how could you not? With a restaurant roster that ranges from delicious pub eats to mouth-watering fine dining to thirst-quenching brews and spirits, our little town can literally offer you All. The. Things.

We're proud of our culinary offerings, and you can learn more about our restaurants, brewery and distillery in our directory below.

The Great Taste of Ontario has ideas, trips and stories to help you fall in love with Ontario again, and again. Each time you check-in to a location, you're on your way to some sweet rewards! Check-ins can be redeemed for some sweet Ontario-made swag or donated to charity. Which is also pretty sweet. Check back seasonally, as the passports and itineraries are updated regularly.

Download your free Perth, Ontario passport to participate here.

Great Taste of Ontario Itineraries

- The Perfect Day Trip in Perth Ontario
- A Weekend Getaway in Perth
- Three Fun-Filled Days in Perth

And check out **this review** from guest blogger Ro Nwosu (@wildroga) over on the Perth Proud blog!



Other Activities

Contesting Opportunities

Some of our digital placements come with contesting opportunities. If you are interested in putting together a "Stay and Play" package to promote your passport via a contest to a Toronto audience, please let us know. There are no additional fees for this opportunity, however, the partner would be responsible for the prizing.

GIPHY Sticker Collection on Instagram

The collection of Great Taste of Ontario GIFs was expanded to encourage sharing of GTOO passports, itineraries and experiences.

QR Codes

QR Codes are now available in the partner Dropbox folder for anyone wishing to use them. Many partners have chosen to use them on postcards and table talkers in their region to encourage downloads and remind travellers about checking-in.

Feast On® Gift Vouchers

Feast On® digital gift vouchers are live and being actively distributed as prizing for the Great Taste of Ontario. On-boarding of venues is on-going and will continue into 2022. If you do not have any Feast On® Certified businesses in your region, we encourage you to nominate some! Our Programs team will handle the outreach and on-boarding. Contact Director of Programs, Billy Alexander at billy@culinarytourismalliance.com There is no additional cost for a Feast On® Certified businesses to participate in the voucher program.

Great Taste of Ontario Road Trips

The CTA is currently planning six (6) in-market road trips to gather content to support promotions of the Great Taste of Ontario. The proposed destinations are:

- Six Nations / Heart of Ontario / Brant / Brantford: 3 days in conjunction with Heart of Ontario Feast On® The Farm
- Haliburton Highlands / Hastings County / Ontario's Highlands: 3 days
- Thunder Bay / Lake Superior North Shore / Northern Ontario : 3 days
- Manitoulin Island / Indigenous Tourism Ontario: 3 days
- Windsor to Chatham Kent: 3 days
- Temiskaming Shores: 2 days in conjunction with Temiskaming Shores Feast On® The Farm
- Georgina / Simcoe County / North Durham Region: 2 Days in conjunction with Simcoe County Feast On® The Farmor Durham Feast On® The Farm



Feast On® the Farm

Feast On® the Farm unique is a two-day, zero-waste event series produced by the Culinary Tourism Alliance in partnership with host Destination Marketing Organizations or Regional Tourism Organizations.

Each event consists of one consumer day, followed by an industry day; and showcases the best of Ontario destinations, local food & beverages, and top chef talent. The Feast On® the Farm consumer day supports recovery in the hospitality sector, as it assists in fundraising to support the costs of the industry education day.

An extension of the Feast On® program, every Feast On® the Farm event takes place in a different location, is hosted in collaboration with a destination partner, and offers programming centered around themes relating to the United Nations Sustainable Development Goals (UN SDGs):











Find out more about the Sustainable Development Goals at sags.un.org/goals

The 2022 Feast On® the Farm Event Series has five (5) destinations.

Great Taste of Ontario will be promoted as part of the series through contesting, stay and play packages and social media. The following venues and dates are confirmed:

- June 26th & 27th in Heart of Ontario at West Avenue Cider
- September 18th & 19th in **Durham Region** at Slabtown Cider
- Sept 25th & 26th in Temiskaming Shores at Bison Du Nord
- October 2nd & 3rd in **Simcoe County** at Duntroon Cyder
- October 16th & 17th in Niagara Benchlands at Vineland Estates

We encourage you to share details about Industry Day (day 2) with your hospitality and industry partners. Attendance is open to all.

Find out more here: https://ontarioculinary.com/fonfarm/

We are still accepting proposals from destination partners for the 2023 Feast On® The Farm series – please contact our Director of Programs if interested.



Resources

Partner Portal: https://ontarioculinary.com/great-taste-portal

- NEW! On-Boarding Toolkit for Destinations
- NEW! 2022 Business Inclusion Criteria
- NEW! Passport Template
- NEW! Passport Embed Instructions
- NEW! GTOO One-Pager For Businesses
- GTOO for Businesses FRENCH
- Guide to Good Food Content
- Great Taste of Ontario Brand Guidelines and Assets